

2011 NCTTA CHAMPIONSHIPS TRANSPORTATION FREQUENTLY ASKED QUESTIONS

Where do I go upon arrival at Rochester International Airport in Rochester?

Follow airport signage and proceed from your arrival gate to the baggage claim located in the lower level. All ground transportation departs directly outside the baggage claim area. During the peak arrival/departure times, complimentary shuttle service provided by RTS Shuttle is available for all NCTTA athletes and staff. Below are the times when complimentary shuttle service will be offered to and from the airport:

- **Thursday, April 14 12:00 PM to 9:00 PM (CDT)**
 - **Friday, April 15 8:00 AM to 11:00 AM (CDT)**
 - **Sunday, April 17 12:00 PM to 8:00 PM (CDT)**
- **IMPORTANT:** Complimentary shuttle service is **ONLY** available to the host hotels, the Kahler Grand Hotel and the Kahler Inn & Suites.

How do I find the shuttle to the Kahler Hotels?

The RTS shuttle designated for the NCTTA Championships will board athletes and staff at the Main entrance of the airport. Please see the transportation booth in the airport to receive a shuttle voucher. The Shuttles are white with blue writing and will meet every incoming flight. Please give your voucher to the driver to access the shuttle. Let the shuttle driver know which hotel you will be staying, they will drop you off at the main entrance.

What time does the shuttle depart the airport?

RTS shuttles meet each incoming flight and will be available.

What if I'm staying at a different hotel?

Complimentary shuttle service is only available to and from the tournament host hotels, the Kahler Grand Hotel and the Kahler Inn & Suites. Any athletes and staff staying at a different hotel will need to arrange their own transportation.

Are shuttles ADA compliant?

No. Please contact **R&S Transport** at 507-289-5080 or 1-800-656-5080. Billing will be set up to charge the Kahler Hotels for transportation to and from the Rochester Airport and the tournament venue only. Any other needed transportation for the weekend will be the responsibility of the athletes.

What if I arrive at a time when shuttle service is not available?

Complimentary shuttle service is only available during the designated times listed above. Any athletes and staff arriving outside of these times will need to arrange their own transportation.

Are there any other transportation options?

Rochester International Airport is serviced by all most of the major rental car companies and taxi services. RTS shuttle meets every incoming flight into the Rochester International Airport. The cost is \$11.50 one way to the hotels and is the responsibility of the athlete outside of the designated shuttling times.

How will I get back to the airport after the tournament?

Complimentary shuttle service to the airport will be available for **ALL** athletes and staff on Sunday, April 17th from 12:00 PM to 8:00 PM (CST). Shuttles will **ONLY** depart from the competition venue, Regional Recreation Sports Center. A holding area for baggage will be available at Regional Recreation Sports Center on Sunday.

Where can I find more information about Rochester International Airport?

Visit www.rochesterintlairport.com for additional information, flight scheduled, and maps.

How will I get from the Kahler Hotels to the competition venue?

Continuous round-trip shuttle service between the Kahler Grand Hotel and the Kahler Inn & Suites and Regional Recreation Sports Center will be provided during the following hours:

- **Thursday, April 14 7:00 PM to 11:00 PM (CDT)**
- **Friday, April 15 7:15 AM to 11:00 PM (CDT)**
- **Saturday, April 16 7:45 AM to 7:00 PM (CDT)**
- **Sunday, April 17 7:45 AM to 6:00 PM (CDT)**

Hotel - The Shuttle will pick up at the Main Entrance of the Kahler Grand Hotel and at Main Entrance of the Kahler Inn & Suites. The first and last two hours of each day the Shuttle will leave approximately every ½ hour. During the tournament play each day, the shuttle will be on a **one-hour** rotation.

Venue – The shuttle will pick up at the main Entrance of the Regional Recreation Sports Center. The first and last two hours of each day the Shuttle will leave approximately every ½ hour. During the tournament play each day, the shuttle will be on a **one-hour** rotation.

- Please give yourself enough time to get to your match. Drive time to the venue is about 15 minutes. Please be at the pick up area 5-10 minutes before departure.

IMPORTANT: Shuttle service will **ONLY** be provided to/from the host hotels, the Kahler Grand Hotel and the Kahler Inn & Suites (pick up location at the main entrance of the Kahler Grand Hotel). Any athletes and staff staying at a different hotel will need to arrange their own transportation.

Who can I contact with additional questions?

Call or e-mail Julie Haldeman at the Kahler Hotels (507) 285-2756 or Julie.haldeman@ihrc.com